

Release Notes: June 2025

ADP Workforce Manager - 2025.R1

Release Notes: Jur	10 2025 ADP V	Markforce M	lanager - 2025 R1

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Introduction

Introduction

This document contains summary descriptions of the enhancements for this release and resolved issues.

Release Note Categorization

Release notes are categorized by the ADP Workforce Manager solution and then organized by the following feature types:

- Features and Updates contains all new features or substantial enhancements to your ADP Workforce Manager solution.
- Informational contains information about minor updates to the solution for your reference.
- Resolved Issues contains details about resolved defects.

Within each category, release notes are organized by deployment date, which is the earliest possible date when the new functionality can appear in your production environment. Dates for product releases may be subject to change.

2025.R1

To familiarize you with the current state of the product, the release documentation is detailed as follows:

- This Release Notes document provides information about the latest version of ADP Workforce Manager: 2025.R1.
- Service Releases for this release are included in this document for this product version. Service Releases are regularly released updates that include mostly Resolved Issues.

Version Numbering

Version numbering presents a consistent numbering system across the suite that illustrates when release are delivered.

The numbering system is a series of four 2-digit numbers that reflect the first day of the week that the release will be available for customers. For example, the release **25.01.12.01** can be interpreted as follows:

- 25 is the calendar year 2025.
- **01.12** reflects the month/day that the release will be available; in this example January 12, 2025. Note: The actual day that customers will see the update varies by customer; In this example, 01.12 is when the update will be available to the customer Trust Sites.
- The last 2-digit number (01) is used when more than one release is delivered in a given week.

Important:

Express Upgrades are now called "Service Releases." These will continue to come out weekly. Once per month, the weekly release will be called a "Monthly Update". This update will contain new features as well as resolved issues. The Release Notes for the Monthly Updates will come out two weeks prior to the update's actual delivery date to help you prepare for the new features. It will be re-released on the actual delivery date to include any resolved issues.

ADP Workforce Manager Release Notes: June 2025

This document has been updated with new features and information for the following releases.

- Service Release 25.06.15.01 (06/25/2025 deployment date)
- Service Release 25.06.08.01 (06/18/2025 deployment date)
- Service Release 25.06.01.01 (06/11/2025 deployment date).
- June Minor Release 25.06.08.01 (06/18/2025 deployment date).

Feature Updates

The following features have been added, removed, or updated in this month's releases.

- The following feature was added to Forecasting: An optional parameter to skip consolidation for task groups and volume driver assignment update APIs (PS-480810)
- Timekeeping accessibility enhancements (PS-466935): The employee label enhancement that was noted in these release notes was released with the 25.03.16.01 service release. Also, the exception width enhancement was also announced in these release notes but is being released with the 25.06.15.01 service release. It was originally announced that configuration was required to enable these enhancements, but they are enabled by default. You can turn them off if needed.
- People Integration People Sync Monitoring Email Notifications (PS-448416): The release note for this feature was removed after it was incorrectly published. This feature is planned to release in July.
- Enhanced Hyperfind Filters to Respect Assignment Status (PS-430293) was removed from the June minor release.

Absence Management

Resolved Issues

The following issues were resolved this month.

PS-471044

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

When completing Attendance Action using the Date Range option, the request failed. When completing the Action any other way, it succeeded.

PS-458018

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

When accessing multiple Dataviews related to Leave-type information, the application returned the following error: "Internal Server Error - Something went wrong while processing your request on the server. Please wait a moment and try your request again. If the problem persists, please contact your System Administrator." The Dataviews should have returned information without error as the timeframe selected was a normal timeframe (Current Pay Period) and the selected hyperfinds were returning smaller groups of employees.

Deployment date	06/25/2025
Availability	General Availability

Configuration required	No		

Calls in a non-production tenant were returning incorrect "499" errors.

Data Hub

Features and Updates

The following features and updates were introduced this month.

Labor Standard Earned Hours Data Hub Pipeline (FS-207306)

Deployment date	06/12/2025	
Availability	General Availability	
Configuration required	Yes	
Navigation	Administration > Application Setup > Forecaster Setup > Forecast Planner: Administration > Application Setup > System Configuration > System Settings > Forecasting tab	

Details

This ADP Workforce Manager Data Hub release includes a new pipeline that enables the delivery of Labor Standard Earned Hours data for downstream processing and analysis.

A new data pipeline, laborStandardEarned, is now available to capture Labor Standards Earned Daily and Intraday by Org data. The pipeline views include:

- vLaborStandardEarned
- vLaborStandardEarnedIntra

To use the pipeline, add it to the **Labor_Standard_Forecast_Retail** Data Hub wrapper using a Wrapper Override Profile.

Configuration

Complete the following process in ADP Workforce Manager:

 Configuration Setting. Enable the following property in your site configuration: site.forecasting.labor.enableSaveLaborStandardForecast = true. Go to Administration > Application Setup > System Configuration > System Settings > Forecasting tab

Important:

This ADP Workforce Manager configuration setting persists generated Labor Standard Earned Hours data in the ADP Workforce Manager database. Therefore, earned hours generated prior

to enabling this setting will *not* be available from the ADP Workforce Manager API and need to be regenerated in ADP Workforce Manager so that the data will be available for the Data Hub pipelines to deliver to BigQuery.

 Triggering Earned Hours Calculation. On the Forecast Planner page, select Run Earned Hours to initiate the calculation process. Go to Administration > Application Setup > Forecaster Setup > Forecast Planner

Additional Resources

For more information on the schema changes associated with this feature, see the Data Hub Data Dictionary for detailed definitions and structure.

Resolved Issues

The following issues were resolved this month.

FS-205020

Deployment date	6/8/2025
Availability	General Availability
Configuration required	No

Details

The Summary Wrapper often failed to complete successfully. Wrapper performance has been enhanced to ensure successful completion.

Engines

Resolved Issues

The following issues were resolved this month.

PS-481611

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

User was incorrectly able to save and successfully run the Schedule Generation Strategy with inactive Shift Profile Sets. Inactive Shift Profile Sets should not be listed in the available list when creating a new Schedule Generation Strategy.

PS-432371

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

A unexpected mismatch occurred in system generated Sales Forecast between WFM and the API response from $\verb|v1/forecasting/volume_forecasts/multi_read|.$

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

When using APIs to imported changes to the Schedule Rule Set optimization override field in the people editor, the change could not be seen in the environment until the user logged out and logged back in. It should have appeared after a simple reset.

PS-470239

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

When the engine ran for specific locations and certain weeks, it failed with the error message "*Error Generator failed. Engine exception : Internal error.*"

Forecasting

Features and Updates

The following features and updates were introduced this month.

An optional parameter to skip consolidation for task groups and volume driver assignment update APIs (PS-480810)

Deployment date	06/18/2025
Availability	General Availability

Details

An optional parameter called **excludeConsolidation** to skip consolidation for task groups and volume driver assignment update APIs has been introduced to allow users to set up a separate schedule for labor and volume consolidation. More specifically, this parameter indicates whether a schedule consolidation should occur. When set to false, consolidation is scheduled after the updates are applied. The default value for this parameter is false.

The following REST APIs were modified by adding **excludeConsolidation**, an optional backward-compatible guery parameter that skips consolidation:

- POST:v1/forecasting/labor standard tasks/import/?excludeConsolidation=true
- POST:v2/forecasting/labor standard tasks/import/?excludeConsolidation=true
- POST:/v1/forecasting/task_groups/multi_update/?excludeConsolidation=true
- POST:/v1/forecasting/task groups/multi create/?excludeConsolidation=true
- POST:/v2/forecasting/task groups/multi update/?excludeConsolidation=true
- POST:/v2/forecasting/task groups/multi create/?excludeConsolidation=true

Considerations

• The excludeConsolidation parameter is particularly important for single-version task groups. When utilizing task groups with multiple effective versions and re-shuffling their tasks across these versions, the logic ensures that data is not re-consolidated for all time; consolidation is only executed for the range of the affected version. However, when choosing to not use effective-dated task groups, every update impacts all time periods, making this flag crucial for them. This is especially relevant for task groups with a single version from beginning of time to forever.

- If **excludeConsolidation** is set to true for a task_group update, you must set up a manual reconsolidation batch jobs for the spans and locations you want to view in the consolidated data for the spans and locations of interest.
- If submitting a request with the **excludeConsolidation** parameter set to true and you want to execute the consolidation, you cannot simply resend the same request with the parameter set to false. This is due to the absence of any new changes, which means the consolidation process will not be triggered.

Configuration

In addition to the **excludeConsolidation** parameter for use with REST APIs, settings have been added to toggle consolidation batches for Setup Data Manager (SDM) transfers. This is applied to both task group and volume driver assignment SDM transfers. The PUBLIC Forecasting system setting property allows you to enable or disable Forecasting consolidation batches when using SDM and the Data Import tool. After all transfers are completed, you can manually re-consolidate as needed.

System Setting	Description
site.forecasting.setup.excludeLaborConsolidationForSetupManipulations Controls consolidation for task groups.	 Default value = false Supported values = false, true Visibility = PUBLIC
site.forecasting.setup.excludeVolumeConsolidationForSetupManipulations Controls consolidation for volume driver assignments.	 Default value = false Supported values = false, true Visibility = PUBLIC

Additional Resources

For more information, contact your ADP Functional Expert for access to the following Knowledge Base article:

An optional parameter to skip consolidation for Task Groups and Volume Driver Assignment update APIs

Resolved Issues

The following issues were resolved this month.

PS-484086

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

Volume and Labor values were disappearing in the Forecast Planner.

PS-438818

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

An Internal Server Error was occurring when viewing Forecast Audit dataview when running for any four-week period.

PS-478995

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

When a manager opened the Operational Dashboard or Forecast Planner to a large location with lots of volume drivers, the screen contents were cropped and did not resize to fit the whole screen as they should have. This required the manager to have to scroll to see all content.

Deployment date	06/18/2025
Availability	General Availability

Custom Reports were reflecting incorrect hours for newly added jobs.

PS-444770

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

When updating and cycle-testing changes to a Task Group (related to specific effective job assignments), expired business structure assignments were happening when the business structure had also changed. What should have happened when "SDM'ing" configuration from non-production to production, the application should do a 2-step validation to answer the questions: What is the path to the job via the business structure from the source and What is the active structure during the transfer.

Identity

Resolved Issues

The following issues were resolved this month.

FS-219429

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

The password requirements listed at the bottom of the screen were incomplete; the messages did not display how many characters were actually required, The messages were: "At least characters", "No more than identical characters in a row", and "No more than sequential characters in a row".

FS-201698

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

Password reset procedure was occurring more often than the required 180 days and, when resetting, two resets were necessary.

Integrations

Resolved Issues

The following issues were resolved this month.

PS-483029

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

Unable to successfully run the "Job Charge Import" integration in test environment despite being able to do so in the production environment. The same permissions were in place and the integration was set to execute with a system account in both instances. This integration should have run successfully,

KPI

Resolved Issues

The following issues were resolved this month.

PS-444631

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

There was a duplicate metric in the system named "Unplanned Absenteeism". Both had the exact same name, however the Description and Metric Short Name were different. Each of the two metrics were used in different KPIs.

Platform

Features and Updates

The following features and updates were introduced this month.

Enhanced the Retrieve Data API operation (PS-430526)

Details

Deployment date	06/18/2025
Availability	Generally Available
Configuration required	No

Enhanced the Retrieve Data (POST /v1/commons/data/multi_read) API operation's description to include service limits.

Resolved Issues

The following issues were resolved this month.

PS-485661

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

The search behavior changed - the Enter key no longer functioned. It required the user to mouse-click to submit.

Scheduling

Features and Updates

The following features and updates were introduced this month.

Conditional Routing of Requests for Approval (PS-455095)

Navigation	Main Menu > Administration > Application Setup > Employee Self Service > Request Subtypes
Configuration required	Yes
Availability	Generally Available
Deployment date	06/18/2025

Details

A new property, **Maximum Rule Severity to Auto Approve**, allows the system to automatically approve requests when the rule severity produced by the request is less than the severity defined in **Maximum Rule Severity to Auto Approve**.

Alternatively, the system can determine that manual approval is required when the request's rule severity violation exceeds the severity defined in **Maximum Rule Severity to Auto Approve** or prevent the request from being submitted.

The Maximum Rule Severity to Auto Approve property is available in these request subtypes:

- Cover
- Open Shift
- Swap

Schedule rules are used to maintain compliance with scheduling policies and practices. Each rule is assigned a severity level that determines its importance. You specify the severity of each rule violation in a schedule rule; you define how you want the system to respond when a request violates that severity rule using the **Maximum Rule Severity to Auto Approve** and **Minimum Rule Severity to Block Submission** request subtype properties.

Severity levels have a hierarchy, from least to most severe:

- Not Considered The system ignores schedule rules with a setting of Not Considered.
- Informational Requests that violate rules of Informational, Warning, and No Save severity are not submitted.

- Warning Requests that violate rules of Warning or No Save severity are not submitted.
- No Save The employee cannot submit requests that violate rules with No Save severity.

Configuration

To configure a Cover, Open Shift, or Swap request subtype to use conditional routing for approval:

- 1. Go to Main Menu > Administration > Application Setup > Employee Self Service > Request Subtypes.
- 2. Select the desired request subtype.
- 3. Configure the request subtype as you would typically, but note the guidance for the fields described in the following steps.
- 4. In **Minimum Rule Severity to Block Submission**, select the severity level that will prevent employees from submitting the request when a rule violation is detected. The rule violation must be equal to or exceed the severity level specified here for the request to be blocked.

Note:

The severity level in this field must be greater than the severity level specified for **Maximum Rule Severity to Auto Approve**.

5. Leave **Auto Approve** unselected.

Note:

You cannot specify Auto Approve if you are using Maximum Rule Severity to Auto Approve.

6. In **Maximum Rule Severity to Auto Approve**, select the highest severity level that can occur and still allow the request to be automatically approved when a rule violation is detected. The rule violation must be equal to or less than the severity level specified here for the request to be automatically approved.

Note:

The severity level in this field must be less than the severity level specified for the **Minimum Rule Severity to Block Submission** field.

Additional Resources

For more information, see these topics in the online help:

- Configure Open Shift Requests
- · Configure Requests to Cover
- Configure Request Subtypes

Configure Shift Swap Request Subtypes

Rename "Minimum Rule Severity to Validate" (PS-424759)

Deployment date	06/18/2025
Availability	Generally Available
Configuration required	No

Details

The **Minimum Rule Severity to Validate** field in several Employee Self-Service request subtypes was renamed to **Minimum Rule Severity to Block Submission**. The new label more accurately reflects the field's role in validating these request subtypes when they are submitted for approval:

- · Availability Change
- · Availability Pattern
- Cover
- · Open Shift
- Self-Scheduling
- Swap

Worker Types page update (PS-437945)

Navigation	Administration > Application Setup > Common Setup > Worker Types
Configuration required	No
Availability	Generally Available
Deployment date	06/25/2025

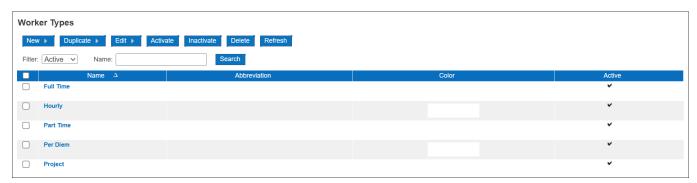
Details

The Worker Types page has been updated with a new look and feel. The options and functions on the page remain the same.

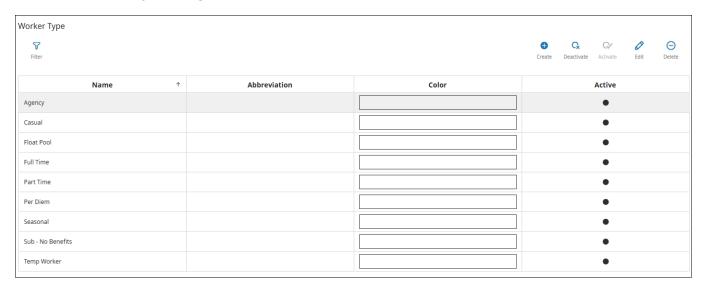
Note:

The **Duplicate** option is now listed under the **Edit** option. If you need to duplicate a worker type, select the worker type, select **Edit**, and then select **Save as a new named entity**.

Original Worker Types page



Updated Worker Types page



Additional Resources

For more information, see the *Worker Types* topic in the online help.

Resolved Issues

The following issues were resolved this month.

06/25/2025
General Availability
No

When using availability, the "Preferred Unavailable" availability type was excluded from all configuration. Despite this, the employee was prompted to provide Preferred Unavailable time ("What times do you prefer not to work, but are available if needed?").

PS-484356

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

Background Processor (BGP) problem: additions and deletions of shifts were not being calculated in the totals, as they should.

PS-479384

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

Pay code in schedule that had hours amounts were appearing in timecard with 0 hours instead of the actual amount.

PS-477946

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

When employees attempted to open their "My Schedule" tile, the following error appeared: "Some unknown error occurred. Error Details not available".

PS-477216

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

Problem occurred when using the Person Multi Upsert API (/v1/commons/persons/multi_upsert) to delete Employment Term assignments. According to the Developer Portal documentation, setting the name field of an Employment Term to an empty string should trigger the deletion of the corresponding assignment. This was not occurring.

PS-459178

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

When using the Mobile app, some employees were missing the following schedule buttons: View, Show/ Hide, Layers, Show List.

PS-453957

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

In the Timeoff Request section, all of the manager's available pay code were not displaying.

Deployment date	06/25/2025

Availability	General Availability
Configuration required	No

In self-scheduling, Partial Success was not acting as expected when a selected open shift got removed before submission. The other (not removed) shifts should have submitted successfully, but they did not.

PS-472656

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

Timeoff request showed incorrect times on the schedule and generated a Workflow Notification tag with the wrong date. For example, when entering in a request for 24 hours and providing a start time, the request defaulted to a start time of 12:00AM instead of the start time given. This made the end date in the manager notification incorrect, and the Timeoff request in the schedule was not for the desired time scheduled.

PS-471389

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

If a user (with French locale) tried to amend the duration of a pay code in the schedule, when that pay code had been generated from a Request for 1st half or 2nd half day, an error generated when saving and it was not possible to save the edit. There was no error if using the English locale.

Deployment date	06/18/2025
Availability	General Availability

Employee was not listed on the call list if there was a rule violation for "not qualified to work the job" on the following day. If the call list was run for the same day of the violation, the employee was returned.

PS-459143

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

When using the API GET v1/commons/persons/job_preferences (and varieties), the primary job information was not returned if the primary job was not selected in the employee's job transfer set.

PS-433018

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

In the Schedule Planner, the manager was unable to refuse a time off request of a terminated employee as they should have.

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

The Calendar date picker in Forecast Planner remained visible after the date/ time range has been selected. It should have disappeared after selection.

PS-450307

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

Employee Schedule Weekly report sometimes displayed data in an incorrect cell.

PS-448496

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

When a schedule was copied and a business structure transfer was added, a Cost Center transfer was copied as well. Cost Center transfers should not have been copied.

PS-407899

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

Adding a Pay Code using the 'Full Contract Day' option was incorrectly ignoring Deductions.

PS-354127

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

Performance issue: Abnormally high CPU usage was occurring with threads that interacted with ORG/Business Structure.

Timekeeping

Features and Updates

The following features and updates were introduced this month.

Analyze Accruals tool available for employees (PS-433712)

Navigation	Employee timecard > Analyze > Analyze Accruals	
Configuration required	Yes	
Availability	Generally Available	
Deployment date	06/18/2025	

Details

The Analyze Accruals tool can now be made available to employees. Access to the tool is controlled by an access control point in the employee's function access profile.

Note:

This feature was previously announced in the April 2025 release notes but was moved to this release (June 2025).

Configuration

- 1. Go to Administration > Application Setup > System Configuration > Feature Switch and enable the Enhanced Analyze Accruals feature switch.
- Go to Administration > Application Setup > Access Profiles > Function Access Profile and allow the Analyze Accruals Tool In My Timecard access control point.

Additional Resources

For more information, see the *Analyze Accruals* topic in the online help.

Retrieve Timecards as Manager API operation documentation enhancement (PS-430871)

Deployment date	06/18/2025
Deployment date	06/18/2025

Availability	Generally Available
Configuration required	Yes

Enhanced the Retrieve Timecards as Manager (POST /v1/timekeeping/timecard/multi_read) API operation's response model schema with additional details and a full table of possible values for the processedSegments.segmentTypeId property.

Timecards API operations date range documentation enhancement (PS-358027)

Deployment date	06/18/2025
Availability	Generally Available
Configuration required	Yes

Details

Enhanced the startDate and endDate properties in various Timecard API operations to indicate that the range represented by these dates reflects the earliest start date and latest end date of the actual data returned within the specified timecard date range and does not necessarily represent the start date and end date of the specified pay period.

Resolved Issues

The following issues were resolved this month.

PS-484388

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

A number of features documented in the release notes were not working exactly as documented. These have been fixed and now work as documented.

PS-453992

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

Timecard approval errors were occurring even after exceptions were cleared. Error message: "The timecard cannot be approved because it contains one or more configured exceptions that must be resolved".

PS-449479

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

A pay code was disappearing from some timecards when the date range was being filtered to a certain date range. The code reappeared when the timecards were filtered to a larger date range. The pay code should have appeared regardless of the date range selected

PS-437550

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

A valid Historical Correction was not showing in the Historical Corrections tab and no correction was actually generated.

PS-431940

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

An amount moved into the accrual balance by Balance Cascade was counting towards the Earning Amount Limit when it should not.

PS-424143

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

When opening an employee's People Record and expanding the Timekeeper section, there were no overtime rules visible. After refreshing the people record, the rules appeared. If changes were made, the following error appeared when attempting to save: "*Unknown error occurred. Please contact system administrator*".

PS-390155

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

Unable to Approve Overtime for a span that ended in the October DST (daylight savings time) period.

Deployment date	06/25/2025

Availability	General Availability
Configuration required	No

A Business Structure Department Name change was not reflected in all areas of the application, as it should have.

PS-430862

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

After marking an exception as "Reviewed", the audit trail showed a 'Punch - Edit' as well as 'Mark as Reviewed - Add'. When marking an exception as Reviewed, only 'Mark as Reviewed - Add' should show in the audit.

PS-469743

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

The full list of Organizational Transfer Sets were not showing as they should have been in the People editor dropdown. The list was cut off.

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

"Totalizer Extension - Daily Shift Differential" was not working correctly; it did not trigger if multiple shifts were worked the day prior. This should not have had any effect.

PS-441578

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

The API /v1/commons/persons/extensions/multi_read was returning custom data fields for multiple assignments in the wrong order

PS-416069

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

Sign-off for rehired employee was "error-ing" in the timecard for the period that the user was terminated. The terminated period should have no restriction as the user timecard should not be valid for this period. Also found that in the timecard, you could see the error for sign-off, but when using bulk sign off through integration/api, the API would sign off the period.

PS-380458

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

When editing the Historical Correction 'Include in Totals' in timecard, the following error appeared intermittently: "*Error: Some Unknown Error Occurred. Error Details Not available.*"

Universal Device Manager

Features and Updates

The following features and updates were introduced this month.

Automate Firmware Update (TO-21423)

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No
Navigation	To manually load firmware: Device Dashboard > Actions > Load Firmware > Action Options or to configure an event: Configuration > Event > Event Management > Edit > Event Editor

Details

A new setting named **Perform automatic multi-step upgrades when required** is available when Administrators update firmware for InTouch DX G2 devices. If the setting is enabled and the update involves a multi-step update (for example, from version 4.3.1 to 4.3.4 and then to 4.4.0 and finally to 4.4.1+), the application automatically performs the entire operation. The setting is available from **Actions > Load Firmware** on the Device Dashboard or from **Event Editor > Load Firmware** in Event Management.

Important Update Requirements

- Devices running firmware version 4.3.x must first be updated to 4.3.4 before proceeding to 4.4.0.
- Devices must be on firmware version **4.4.0** before updating to 4.4.1 or higher.

Update Path Examples

Example 1: Three-Step Update

Current Version: 4.3.1

Target Version: 4.4.2

Steps:

Update to 4.3.4.

Update to 4.4.0.

Update to 4.4.2.

Example 2: Two-Step Update

· Current Version: 4.3.4

• Target Version: 4.4.2

Steps:

Update to 4.4.0.

Update to 4.4.2.

Example 3: One-Step Update

• Current Version: 4.4.0

Target Version: 4.4.2

• Step:

Update directly to 4.4.2.

Examples and Additional Considerations

- Let's say the Administrator selects DX G2 devices with firmware version 4.3.0 and then selects
 Actions > Load Firmware and specifies Latest Firmware (for example, 4.4.2). If the Administrator
 enables Perform automatic multi-step upgrades when required, the application performs the
 multi-step update on the DX G2 devices. The devices are updated from version 4.3.0 to 4.3.4 to 4.4.0
 and finally to 4.4.2.
- Let's use the same scenario again. This time, if the Administrator does not enable the new setting, the application does not perform the multi-step update on the DX G2 devices and the status of the Device Details page displays "Failed" with an explanation.
- A new status on the Device Dashboard page indicates whether a device needs a multi-step update.
 The status appears in the Firmware Status Dashboard Column and the text states "Requires multi-state update."
- New details on the Device Action page identify the firmware update that will occur and indicate which
 version is loading at each step. The firmware update appears in the Action column and includes the
 full version number.
- By default, the Perform automatic multi-step upgrades when required setting is not enabled.

Resolved Issues

The following issues were resolved this month.

PS-472598

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

A deleted Device Group from UDM was continuing to show up as available in the people editor. Once the Device Group is deleted from UDM, it is no longer valid; it should not be selectable in the People record or in UDM.

PS-466896

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

Multiple authentication platform issues were occurring with the message "An unknown issue has occurred, please contact your administrator."

WFMaas

Features and Updates

The following features and updates were introduced this month.

Configuration Audit Report FAP (PS-191231)

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

When function access control points (FACP) are changed, the Configuration Audit Report now shows the name and type of FACP, and the previous and new values.

Resolved Issues

The following issues were resolved this month.

PS-468376

Deployment date	06/25/2025
Availability	General Availability
Configuration required	No

Details

Receiving the error "WCO-112057 Unknown error occurred. null" when editing a hyperfind.

PS-465742

Deployment date	06/25/2025
Availability	General Availability

When trying to export a file of all Organizational Sets with SDM, a failure occurred indicating "Unauthorized error."

PS-459974

Deployment date	06/18/2025
Availability	General Availability
Configuration required	No

Details

Some employees hired in the Previous Pay Period were not returned in Dataviews for that period, as they should have been.

PS-479752

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

"All Home and Transferred-in" hyperfind was not pulling employees with Cost Center Transfers as it should have.

PS-457012

Deployment date	06/11/2025
Availability	General Availability
Configuration required	No

Details

Multiple DB Bot failures were occurring.

2025 R1

2025 R1 Introduction

2025.R1 Major Release

This document has been updated with new features and information for the following releases.

2025.R1 Major Release (05/28/2025 deployment date)

Feature Updates

The following features have been added, updated, or removed from this release.

- Effective dated activity defaults and idle percent allocations (PS-420017) has been removed
- New API Operations Additional API operations have been added
- Timekeeping accessibility enhancements (PS-466935) The employee label enhancement that was
 noted in these release notes was released with the 25.03.16.01 service release. Also, the exception width
 enhancement was also announced in these release notes but is being released with the 25.06.15.01
 service release. It was originally announced that configuration was required to enable these
 enhancements, but they are enabled by default. You can turn them off if needed.

Information Access

Features and Updates

The following features and updates were introduced this month.

Start day of week options for weekly Time Series Dataviews (FS-107546)

Deployment date	05/28/2025	
Availability	Generally Available	
Configuration required	Yes	

Details

When creating an Employee Time Series or Business Structure Time Series Dataview, you can now select any day of the week as the start day. This can be beneficial for organizations that have multiple

locations with different start days of week. This also ensures that symbolic time periods and weekly summaries respect the location's start day of week.

The new field, called **First Day Of Week**, is available when creating an Employee Time Series or Business Structure Time Series Dataview. The field is visible when **Calendar Week** is selected for **Time Increment Format**. The default selection for **First Day Of Week** is **System Default**, which uses the configuration set in the global system setting **global.analytics.timeseries.calendarWeek.startDayofWeek**.

Configuration

- 1. Go to Administration > Application Setup > Display Preferences > Information Access > Dataview Management.
- Open an existing Time Series Dataview or create a new one (Add > Employee Time Series View or Add > Business Structure Time Series View).
- 3. For Time Increment, select Calendar Week.
- 4. Select a value for the First Day Of Week.
- 5. Save the Dataview.

Additional Resources

For more information, see the *Create a Dataview* topic in the online help.

New API Operations

New API Operations

Deployment date	05/28/2025
Availability	General Availability
Configuration required	No, unless marked with an asterisk

Details

The following operations are available as of 2025 R1:

Domain	Resource	Operation	Method	URL Endpoint
Common Resources I	Generic Data Access Profiles	Retrieve All Generic Data Access Profiles by	GET	/v1/commons/generic_data_access_profiles

Domain	Resource	Operation	Method	URL Endpoint
		Category ID		
Common Resources I	Generic Data Access Profiles	Retrieve Generic Data Access Profile by ID	GET	/v1/commons/generic_data_access_profiles/{id}
Common Resources I	Generic Data Access Profiles	Retrieve All Generic Data Access Profiles Categories	GET	/v1/commons/generic_data_access_profiles/categories
Common Resources I	Generic Data Access Profiles	Retrieve Generic Data Access Profile by ID With Available Items	GET	/v1/commons/ generic_data_access_profiles/{id}/available_items
Common Resources I	Notification Profiles	Retrieve All Notification Profiles	GET	/v1/commons/notifications/notification_profiles
Common Resources I	Notification Profiles	Retrieve Notification Profile by ID	GET	/v1/commons/notifications/notification_profiles/{id}
Common Resources I	Notification Profiles	Retrieve Notification Profiles	POST	/v1/commons/notifications/notification_profiles/ multi_read
Common Resources I	Notification Profiles	Retrieve Available Notification Profile by ID	GET	/v1/commons/notifications/ notification_profiles/{id}/available_items

Domain	Resource	Operation	Method	URL Endpoint
Common Resources I	Process Profiles	Retrieve All Process Profiles	GET	/v1/commons/setup/process_profiles
Common Resources I	Process Profiles	Retrieve Process Profile by ID	GET	/v1/commons/setup/process_profiles/{id}
Common Resources I	Process Profiles	Retrieve Process Profiles	POST	/v1/commons/setup/process_profiles/multi_read
Common Resources I	Process Profiles	Retrieve Available Process Profile by ID	GET	/v1/commons/setup/ process_profiles/{id}/available_items
Employee Self- Service	Manager Time Off Requests	Create Time Off Request as Manager for Overridden Shifts	POST	/v1/scheduling/timeoff/apply_create

Platform

Features and Updates

The following features and updates were introduced this month.

Increased number of allowed labor category entries (PS-371780)

Deployment date	05/28/2025
Availability	General Availability
Configuration required	No

You can now have up to 100,000 active Labor Category Entries configured in the system. The number of active configured entries for all Labor Categories combined should not exceed 100,000.

Support for Danish Language (PS-357043)

Deployment date	05/28/2025
Availability	General Availability
Configuration required	No
Locale/region/jurisdiction	Denmark

Details

The Danish language is now supported.

Support for Thai Language (PS-370999)

Deployment date	05/28/2025
Availability	General Availability
Configuration required	No
Locale/region/jurisdiction	Thailand

Details

The Thai language is now supported.

Scheduling

Scheduling

Features and Updates

The following features and updates were introduced this month.

Validate Time-Off Configuration (PS-354827)

Navigation	Main Menu > Administration > Application Setup > Employee Self Service > Request Subtypes > Time-Off
Configuration required	No
Availability	General Availability
Deployment date	05/28/2025

Details

Validation on the form used to configure Time-Off request subtypes has been enhanced to prevent problematic misconfigurations. In addition to new field validations, new error messages clearly identify settings that are in conflict. These enhancements minimize the risk of unexpected Time-off request behavior and simplify the troubleshooting process.

Enhanced validation has been applied to these Time-off Request subtype fields:

- Fixed Value (Hours) allowed only when Default Symbolic Source is set to Fixed
- Allow Request Editing disallowed if Automatic Approval is selected
- These options are valid only if Automatically Create Open Shift is selected:
 - Control Open Shift Creation at Approval
 - Restore Schedule Only if Open Shift is Available
- Pay Code Filter valid only if Display Additional Pay Codes is selected
- Request Cancellation settings:
 - Restore Schedule Only if Open Shift is Available can be selected only if Request Cancellation is set to either Allow with Schedule Restoration or Allow with Option to Restore Schedule at approval
 - Automatic Approval for Cancellation is invalid when Request Cancellation is set to Disallow

Note:

Existing time-off requests are unaffected by these changes. However, these new validations are performed if you edit an existing request.

Timekeeping

Timekeeping

Features and Updates

The following features and updates were introduced this month.

Change Indicator Support for Accrual Transactions Data (PS-405422)

Deployment date	5/28/2025	
Availability	General Availability	
Configuration required	No	

Details

ADP Workforce Manager change indicator service (CIS) support has been enhanced to provide change indicator data for Accrual Transactions.

Data Hub pipeline support for this data will be available in a future release.

Timecard accessibility enhancements (PS-466935)

Deployment date	05/28/2025	
Availability	Generally Available	
Configuration required	No	

Details

The following accessibility enhancements have been made in the timecard.

• The word Employee now appears to the left of the employee's avatar as the visual label for the Employee select control.

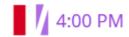


Note:

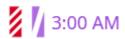
Although this was originally announced for the 2025 R1 release, the employee label enhancement was released with the 25.03.16.01 service release.

Currently, when a timecard cell contains a missed punch, the cell appears as solid red. If a system
generated punch was also in the cell, then the punch appeared in purple with the solid red
background, making it difficult to read the system-generated punch time.

Now, when a system generated punch is added to a missed punch cell, the punch time appears in purple with a white background, a solid red icon appears to indicate the missed punch, and a purple icon with a diagonal line appears to indicate the system generated punch:



If there is a system-generated punch and an exception in a timecard cell, the cell now contains the
purple punch time, the exception icon, and the system generated punch icon. In previous releases,
the cell only contained the purple punch time and the exception icon – it did not include the systemgenerated icon.



• In list view, the width of the exception icon has been reduced. Previously, it looked like this:



Now it looks like this:

9:00 AM - I

Note:

Although this was originally announced for the 2025 R1 release, the exception width enhancement is being released with the 25.06.15.01 service release.

• In list view, system generated purple punches now show with the system generated punch icon (purple with one diagonal line).

17:00 AM - 1/3:00 PM

• In the punch details panel, system generated punches now also include the system generated punch icon (purple with one diagonal line).



Configuration

These enhancements are enabled by default. If you want to turn them off, you can disable the **Timekeeping Accessibility** feature switch.

Additional Resources

For more information on accessibility, see the My Timecard accessibility topic in the online help.

Universal Device Manager

Universal Device Manager

Features and Updates

The following features and updates were introduced this month.

InTouch DX QuickGlances: Hide Quick Action Keys (TO-19307)

Navigation	Devices > Device Profile > QuickGlance > QuickGlance Transaction Editor
Configuration required	Yes
Availability	General Availability
Deployment date	05/28/2025

Details

A new option named **Hide Quick Action Keys** is available in the QuickGlance Transaction Editor. The option offers Administrators the ability to disable Quick Action Keys defined in the QuickGlance. (A Quick Action Key is a QuickGlance button available within another QuickGlance.) Quick Action Keys are available in the following QuickGlance definitions:

Message Center (Open New Time Off Request)

- View Accruals (View Totals; Request Time Off)
- View My Time (Request Time Off; Approve Timecard)
- View Schedules (Request Time Off; Request Shift Swap)
- View Timecard (Request Time Off; Approve Timecard)
- View Totals (View Accruals; Request Time Off)

 Quick Action Keys are supported by the InTouch DX and InTouch DX G2 timeclocks.

Do Not Show Notes in Missed Punch Attestation Workflow at Timeclocks (TO-19308)

Deployment date	05/28/2025
Availability	General Availability
Configuration required	Yes

Details

The Fix Missing Punches Attestation workflow can now be configured to suppress the Add Notes form, which prompts employees to enter an optional note with the missing punch. Eliminating the form may reduce erroneous information and the amount of time employees need to complete the missing punch workflow.

Configuration

The configuration involves these adjustments:

- A new workflow variable named udm_showNotesForMissedPunch must be added to the Fix
 Missing Punches workflow. By default, the variable is set to "true." To suppress the Add Notes form,
 specify the variable as "false."
- The new variable can be set either in the workflow Initialize Variables or within the Attestation Template Mappings configuration. If the Initialize Variable is adjusted within the workflow, you must redeploy the model.

Backup Punch Collection For Business Continuity (TO-21226)

Deployment date	05/28/2025
Availability	General Availability
Configuration required	Yes
Navigation	UDM: Devices > Device Profile > Communication Settings
	Timeclock: Maintenance Mode > Edit Settings > Communication Settings

UDM now supports configuring Backup Punch Collection Mode for the InTouch 9100 and InTouch DX timeclocks running these firmware versions:

- InTouch 9100 Version 3.4.4+
- InTouch DX Version 1.3.4+
- InTouch DX G2 Version 4.4.1+

For users who set up their own hosted SFTP server, Backup Punch Collection Mode ensures business continuity during a prolonged communication outage with ADP Workforce Manager. The new functionality includes these features:

- Employees can continue entering punches at offline timeclocks and punches continue to be collected.
- Punches are saved to unique CSV files by timeclock. At regular intervals, the files are sent to the customer-hosted SFTP server. The punches also remain on the device and are marked as SFTP collected.
- The customer hosted SFTP server configuration can be specified directly at the timeclock or remotely in the UDM device profile.
- When the timeclock reconnects to ADP Workforce Manager, a new property named tnt.process.sftp.offline.punches located in Devices > Configuration > Properties > General tab controls whether or not the punches are automatically processed to the ADP Workforce Manager timecards.